

Financial Assistance Policy - Plain Language Summary

Holy Redeemer Health System (HRHS) treats all patients with respect and compassion. We are committed to provide care for all those in need, regardless of ability to pay for that care. Our Hospital and Physician Patient Accounts Customer Service is available at **215-856-1000** to provide information and answer questions about Holy Redeemer's Financial Assistance Policy.

Availability of Financial Assistance

You may be able to receive financial assistance if you are not insured or under-insured and meet eligibility requirements.

Services within HRHS that allow financial assistance include all medically necessary hospital services (for example room & board, pharmacy, lab, radiology) and providers who are employed by HRHS. Providers who are independent contractors, rather than employees of Holy Redeemer, generally do not follow Holy Redeemer's Financial Assistance policy, although they may have their own separate financial assistance policy.

Determination of Eligibility

Determination of eligibility looks at whether services meet medical necessity criteria and factors that include income, family size, available resources, and the likelihood of future earnings (net of living expenses). HRHS uses a baseline 250% of the Federal Poverty Level Guidelines in calculating need. The HRHS Financial Assistance Application details all criteria considered in determining eligibility.

Financial assistance does not take the place of an insurance policy. Based on your financial need, either reduced payments or free care may be available. Individuals cannot be charged more than the amount generally billed to patients with insurance coverage for emergency or other medically necessary care.

How to Apply Online

Download the Financial Assistance Application, save it to your computer, and tab through the fields. Instructions for where to send completed applications can be found on the bottom of page 2. [Download the HRHS Application for Financial Assistance](#). [Download the full HRHS Financial Assistance Policy](#).

If you have questions or need assistance with the application, please contact our Hospital and Physician Patient Accounts Customer Service at **215-856-1000**.

How to Apply In Person

To obtain a free copy of the HRHS Financial Assistance Policy and the HRHS Financial Assistance Application individuals can visit Holy Redeemer Hospital or send their request via mail. Additionally, Hospital Business Office Representatives can provide on-site assistance Monday through Friday, between the hours of 9 am – 3 pm.

Holy Redeemer Hospital
1648 Huntingdon Pike
Meadowbrook, PA 19046
Telephone: 215-938-2076

Availability of Translations

The Application for Financial Assistance is available in Russian and Spanish. To request the application in a different language, please call **215-856-1148**.

[HRHS Financial Assistance Policy](#)

[HRHS Financial Assistance Application](#)

[HRHS Financial Assistance Application in Russian](#)

[HRHS Financial Assistance Application in Spanish](#)